



**COMMUNITY PHARMACY GUIDE TO THE COMMISSIONING LANDSCAPE FOR
COMMUNITY PHARMACIES Kingston Local authority**

SECTION D Commissioning Landscape Local Authorities – Public Health Commissioning.

Introduction

The Local Authorities (LAs) in England took on responsibility for commissioning the majority of public health services from 1st April 2013. Each LA has a **Health and Wellbeing Board (HWB) which provides strategic oversight and bringing together all the local commissioners.**

- HWBs have a responsibility for producing the **Pharmaceutical Needs Assessment (PNA)**, this is used by NHS England improvement to **determine access to pharmaceutical services through Market entry.**
- The LAs with CCGs have **joint responsibility for producing the Joint Strategic Needs Assessment (JSNA)**, through the HWB; the JSNA helps to determine the PNA.

In SW London there are 6 LAs, who commission public health services such as sexual health, drug misuse and stop smoking. Community Pharmacy has a major role to play in Public Health due to the access that is provided.

You should note the following



- Community Pharmacy has Public health built into the CPCF such as health promotion campaigns, sign posting and self-care.
- Community pharmacy offers the best public access to patients which offer potential for public health interventions.
- It is important you understand the role of Community Pharmacy and Public health and the local health needs of your area i.e. non-English speakers, long term conditions and patient access to health services.
- **The PNAs will determine the need for Community Pharmacy services- make sure to get involved in the consultation and read the PNA to understand what the local needs where your pharmacy is located.**
- **Some of the new pharmacy services in the CPCF have a public health prevention role i.e. stop smoking, needle exchange.**

This guide is split into each LA borough, showing what services are commissioned, the commissioner contact and how you get accredited.


For further Reference guide to Local authorities

- [The community pharmacy offer for improving the public's health](#)
- [Pharmacy playing a pivotal role in prevention and public health](#)




**COMMUNITY PHARMACY GUIDE TO THE COMMISSIONING LANDSCAPE FOR
COMMUNITY PHARMACIES Kingston Local authority
London Borough of Kingston Community Pharmacy services**

Service and contact	Description	Fee	Accreditation
<p>Sexual Health –</p>  <p>Pharmacy Sexual Health Services Specif</p> <p>Sexual Health –</p>	<p>1 April 2023 – 31 March 2026</p> <ul style="list-style-type: none"> • Under 18 conceptions(13-24) • Chlamydia diagnoses (16-24) • People presenting with HIV at a late stage of infection(15-24). • Condom Distribution (C-Card) for ages 13-24 <p>Open access service available to any Kingston resident or any Kingston GP registered patient under the age of 25.</p> <p>IT platform pharmaoutcomes.</p>	<p>Chlamydia / Gonorrhoea screen - sample received at laboratory =£10.00</p> <p>Chlamydia treatment and Partner notification – Consultation, advice, supply (where appropriate) and sign posting =£15.00</p> <p>EHC Consultation, advice, supply (where appropriate) and sign posting =£18.00</p>	<ul style="list-style-type: none"> • Pharmacists who have undergone enhanced DBS checks • Pharmacists who submit the following Declaration of Competence (DoC) using the Centre for • Pharmacy Postgraduate Education (CPPE) framework every 2 years. Provide an Emergency • Contraception Service and Chlamydia Testing and Treatment Level 2. • Contractors who can provide sufficient trained staff to cover service provision throughout the working week including weekend opening.
<p>Stop Smoking</p>  <p>Kingston Subcontractors agree</p> <p>Managed by Thrive Tribe Ltd t/a Kick It Stop Smoking Service</p>	<p>1st April 2023 – 31st March 2026</p> <p>For smokers over 18 years who live or work in Kingston.</p> <p>Any smokers aged between 12-18 should be referred to the Provider.</p>	<ul style="list-style-type: none"> • Where an Initial assessment has been carried out and a quit date set for the client, but the client did not stop smoking after 4 weeks, the Subcontractor will be paid £25.00 • Where an initial assessment has been carried out, a quit date set, up to six further support sessions delivered and the client has recorded a quit at 4 weeks, the Subcontractor will be paid £55.00. • The maximum amount a Subcontractor can claim for a successful quit is £80.00 per client. 	<ul style="list-style-type: none"> • Attend and complete, to the satisfaction of the Provider, an approved or accredited training programme. • Demonstrate competency in providing advice on smoking cessation in accordance with the Provider’s accredited training programme. • To attend a compulsory virtual refresher training to ensure that smoking knowledge is up to date with current practices. • To assign a Lead Advisor and a managerial contact for the stop smoking service and to provide up to date contact information for all individuals concerned.

**COMMUNITY PHARMACY GUIDE TO THE COMMISSIONING LANDSCAPE FOR
COMMUNITY PHARMACIES Kingston Local authority**

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<p>NHS Health checks</p>  <p>Draft Health Checks service spec for CPs 2</p> <p>Contact</p> <p>Louise Gallagher</p> <p>Service Development and Commissioning Lead Kingston Public Health Email: louise.gallagher@kingston.gov.uk</p>	<p>This service aims to improve health outcomes and quality of life amongst Kingston residents aged 40- 70 years by identifying individuals at an earlier stage of cardiovascular change and provide opportunities to empower them and reduce risk of CVD morbidity or mortality. Referral to healthy lifestyles.</p>	<p>£32.00/ health check</p>	<ul style="list-style-type: none"> • The Provider must ensure that every member delivering the health check has completed the core training (Onclick e-learning module) and provide a certificate of completion to the Commissioner. • Each member of staff providing the health check should complete the module once every year. • The Provider must also ensure that staff attend any annual face to face training programmes arranged by Kingston Public Health for staff delivering Health Checks. <p>Onclick details here.</p> <p>NHS Health Check: Restart Preparation, February 2022 https://www.healthcheck.nhs.uk/commissioners-and-providers/national-guidance/</p> <p>NHS Health Check Best Practice Guidance, DH and PHE, October 2019 https://www.healthcheck.nhs.uk/commissioners-and-providers/national-guidance/</p> <p>Tops tips to increase the uptake of NHS Health Checks, DH and PHE, August 2016 https://www.healthcheck.nhs.uk/commissioners-and-providers/national-guidance/</p>

**COMMUNITY PHARMACY GUIDE TO THE COMMISSIONING LANDSCAPE FOR
COMMUNITY PHARMACIES Kingston Local authority**

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<p>Drug misuse- Needle exchange.</p>  <p>Draft Needle Exchange Service Spe</p> <p>Contact Louise Gallagher Email: louise.gallagher@kingston.gov.uk</p>	<p>1st April 2023 - 31st March 2026 For Kingston residents</p> <ul style="list-style-type: none"> • Advice on drug harm minimisation • Naloxone included • Stop using drugs by providing access to drug treatment • Access to other health and wellbeing services • Young persons under 18 must be referred to Young Persons misuse 	<p>Distribution of injecting equipment and leaflets £1.70 Collection of returned injecting equipment £1.70</p>	<p>Prior to providing this service the contracted Pharmacist will be required to complete the four current CPPE e-learning modules for Substance Use and Misuse and CPPE Safeguarding Children and Vulnerable Adults and this will need to be completed every three years. The Community Pharmacist will also attend and/or complete relevant in house or off site training as required.</p>
<p>Drug Misuse – Supervised administration</p>  <p>Draft Sup Cons Service Spec 2023-20</p> <p>Contact Louise Gallagher Email: louise.gallagher@kingston.gov.uk</p>	<p>1 April 2023 – 31 March 2026 The service requires pharmacist supervision of consumption by drug and/or alcohol misuse patients receiving drug and/or alcohol management treatment from services in Kingston of specified prescribed medicines at the point of dispensing in the pharmacy,</p>	<p>Supervision of Methadone, Buprenorphine, Espranor £1.50</p> <p>Supervision of dispensing Diazepam from Kingston Wellbeing service £1.00</p>	<p>The Pharmacist will also attend training arranged by Public Health at the Royal Borough of Kingston in conjunction with the specialist treatment service. CPPE modules: Supervised Administration of Medicines</p> <ul style="list-style-type: none"> ☑ Module 1: Substances of misuse ☑ Module 2: Harm reduction ☑ Module 3: Communication with patients and support networks ☑ Module 4: Provision of services
<p>Alcohol screening</p>  <p>Draft Pharmacy Alcohol BI Service Sp</p> <p>Contact Louise Gallagher Email: louise.gallagher@kingston.gov.uk</p>	<p>1 April 2023 – 31 March 2026</p> <ul style="list-style-type: none"> • Kingston residents/registered to Kingston GP over 16. • Brief screening to assess risk of harm, followed by brief, tailored advice. • Use of AUDIT-PC scoring. 	<p>Audit C questionnaire £0.50 Positive Audit C & Full screen £1.00 Positive Audit C, Full screen and Brief Intervention £4.00</p>	<ul style="list-style-type: none"> • Prior to providing this service the contracted Pharmacist will be required to complete the CPPE • Alcohol IBA e-learning module and will need to be completed every three years. • The Pharmacist will also attend ad hoc training arranged by Public Health at the Royal Borough of Kingston.



COMMUNITY PHARMACY GUIDE TO THE COMMISSIONING LANDSCAPE FOR COMMUNITY PHARMACIES Kingston Local authority

Guide to Kingston Local authority

Kingston Health and wellbeing

Safeguarding Worried about a child or an adult

- [Safeguarding children:](#)
- Safeguarding adults [Reporting concerns](#)

Safeguarding adults

[How to report a safeguarding concern](#)

Everyone should be able to live freely without fear and to be treated with respect. Abuse is not your fault and no one has the right to abuse you.

- I'm worried about myself. Please speak up if you or someone you know is at risk or is experiencing abuse.
- If you're not sure if you are experiencing abusive behaviours from another person in your home, living environment, or situation wherever it happens to be, you can contact us for advice and discuss any concerns you may have.

What to do if you are worried about someone else

- If you know someone who you think is at risk, it is important to get help because victims can often feel too scared to come forward.
- If someone is in immediate danger, always make sure they are safe first before seeking assistance.
- **If emergency help is needed, dial 999.**

People to Contact

Contact the council anytime if you or someone you know is being abused or neglected

- you can report your concern using [the safeguarding concern form.](#)

You can also call the Access and Safeguarding Team

- from 9.00 am - 5.00pm on 020 8547 5005
- after 5pm please call 020 8770 5000



**COMMUNITY PHARMACY GUIDE TO THE COMMISSIONING LANDSCAPE FOR
COMMUNITY PHARMACIES Kingston Local authority**

Safeguarding Children

Professionals - complete our SPA referral form

You can tell us about a child, young person or parent/carer that needs support in some way by completing [our online child safeguarding referral form](#) (provided by the London Borough of Richmond as part of our joint services provided by Achieving for Children) or contacting Single Point of Access Team (SPA). The SPA and its referral form is covered by the [Achieving for Children privacy notice](#).

You may be concerned about the child's developmental needs, issues that the parent/carer is experiencing, or you may suspect a child is being neglected or subjected to physical, sexual, or emotional abuse. You can also call us for initial advice and guidance. In some cases, it's important to contact us before completing the form so we can respond to the child's needs quickly, especially if you're concerned that the child is at risk.

- call us between 8:00am-5:15pm Monday to Thursday and Friday between 8:00am - 5:00pm 020 8547 5008
- or call the out of hours duty team (evenings and weekends)

Whether calling us or completing the form - you will be asked for your name, address, details of the child and the concerns you have. These are to help us make further enquiries and to contact you again if necessary. On the form - please include as much information as possible, this helps us make an informed decision and speeds up our response to the needs you've identified.

What the single point of access team do

- A qualified professional will review the information and make a decision within 24 hours about the next appropriate steps
- Concerns relating to the welfare of a child will be assessed by a qualified social care manager
- Health concerns will be triaged by a qualified mental health clinician and/ or signposted to the most appropriate healthcare service to clinically assess
- we will contact you 72 hours after you initially made contact in order to provide feedback on your referral

In an emergency

- If you think a child is in immediate danger you should call 999.
- If you need to speak to someone urgently outside of office hours, please call the Duty Social Worker on 020 8770 5000.

Sexual Health Provision in Kingston -Home :: [Sexual Health South West London \(shswl.nhs.uk\)](http://Sexual Health South West London (shswl.nhs.uk))

[Link to sexual Health clinics](#)

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The **Wolverton Sexual Health service** is **walk-in service for young people aged 21 and under**.

This service will include:

- Advice about sex, relationships and abuse
- Pregnancy testing and advice
- Sexually Transmitted Infection (STI) testing with or without symptoms
- Contraception, emergency contraception (to prevent pregnancy), free condoms and abortion advice
- HIV support including PrEP and PEP (pre and post-exposure prophylaxis)

Location:The Wolverton Centre, Kingston Hospital, Galsworthy Rd, Kingston upon Thames KT2 7QB

Time: Every Thursday 4-6pm starting the 22nd February 2024

Information: For people 21 years and under

Website: <https://www.sexualhealthkingston.co.uk/under-25> , [Information for healthcare professionals](#)



Sexual health
services Kingston leaf



Young Persons
Sexual Health Walk-in

Public Health Publications	Resources	Training
<ul style="list-style-type: none"> • Kingston Pharmaceutical Needs assessment • Kingston Joint Services Needs Assessment • 	<ul style="list-style-type: none"> • Love Clean Air South London Air Quality • Connected to Kingston • Kingston Health and Well being 	<ul style="list-style-type: none"> • London NHS Health Check training resource